

For your continued peace of mind, your no-hassle extended warranty provides support if your hearing device(s) fails outside of the original manufacturer's warranty. The extended warranty covers out of office service repairs through the original manufacturer.

## Coverage

- A defect in materials and/or workmanship
- Loss
- Damage
- Normal wear and tear
- Power fluctuations/surges
- Shipping and handling (INCLUDED!)

## Exclusions

- Charger
- Custom ear molds
- Routine hearing clean and checks (Fee is \$45)
- Reprogramming of hearing device(s) (\$85 for reprogramming per device)
- Hearing evaluations
- Department of Transportation (DOT) hearing screenings
- Processing fee if hearing device is lost/damaged beyond repair (Fee is \$250)
- Accessories

**General exclusions include:** altered or missing serial numbers; rust damage caused by nonauthorized repair personnel; lost consumable parts such as, but not limited to, accessories, attachments, or any other parts or materials that are designed to be consumed during the life of the hearing device(s); cosmetic damage; problems due to improper and/or nonfactory- authorized installation or repairs; consequential or incidental damages including, but not limited to, loss of use, loss of business, loss of profits, downtime, and charges for time and effort; costs related to any service request which results in customer education or no problem found; preexisting conditions; repair or replacement covered by any other warranty, service agreement, or insurance policy in effect at the time of the failure; damages to the product while in the course of transit, delivery, or redelivery; "Acts of God"; malfunctions caused by changes to the ear, or changes in the ear canal that may result in, but are not limited to, remaking or recasing due to a poor or improper fit; failures or parts and/or labor cost incurred as a result of a manufacturer's recall; personal or bodily injury or sickness due to the use of the hearing device(s); any medical charges including, but not limited to, those incurred in connection with the implanting or explanting of hearing device(s).

### Manufacturer's Responsibilities

Parts and services covered during the manufacturer's warranty period are the responsibility of the manufacturer.

This plan is not transferable.

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AUDIGY  
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